



### 3. STUDENT / PERSONAL INFORMATION cont.

SA Citizen:  Y  N ID Number:

Nationality: (If non-SA citizen)

Passport Number: (Mandatory if non-SA citizen)

Visa Type:

Visa Number:  Visa Expiry Date:  Y  Y  Y  M  M  D  D

Medical Aid Number:  Medical Aid Provider:

Cell:  Tel (Home):

Alternate Number:  Email:

Physical / Home Address:

Suburb:

City:  Postal Code:

Tick Box if Home Address is the same as Postal Address

Postal / Local Address:  Suburb:  Postal Code:

City:

Disability:  Y  N If YES – please specify: Communication  Emotional  Hearing  Sight  Physical   
 Unspecified  Multiple  Intellectual  Disabled

Would you like to apply for an Academic Concession?:  Y  N If YES – please specify Academic Concession and include supporting evidence:

### 4. EDUCATION INFORMATION (NEW STUDENTS ONLY)

Institution Name:

Qualification:

Duration of Study:  Qualification Completed  Y  N

### 5. ACCOUNT PAYER DETAILS

Are you (THE STUDENT) responsible for the account?  Y If YES – complete section 5A and 5D (if applicable)  
 N If NO – complete section 5B or 5C

#### 5A. ACCOUNT PAYER (THE STUDENT)

What is your Occupation? (Position and Title):

Employer / Company Name:

Employer Contact Details: Cell:  Tel (Work):   
 Email:

Employer / Company Address:

#### 5B. ACCOUNT PAYER (NOT THE STUDENT)

Relationship To Student:

Title:  First Name:

Surname:

ID Number:  Passport Number (If non-SA citizen):

Cell:  Tel (Home):   
 Tel (Work):  Email:

Physical / Home Address:

Suburb:

City:  Postal Code:

What is your Occupation? (Position and Title):

Employer / Company Name:

Employer Contact Details: Tel (Work):  Email:

Employer / Company Address:





## 9. TERMS OF REGISTRATION cont.

- **Rules** means our regulations, policies, the Student Code of Conduct, Dispute, Grievance and Disciplinary Policy.
- **Semester** means an academic cycle including a period of study and summative assessment normally one half of an academic year.
- **Semester start** means the date on which a semester is designated as beginning for the programme concerned on the academic planning calendar for that programme.
- **Semester end** is the date as defined in the student academic calendar.
- **Student** means the person who is registered and studying at The IIE's Varsity College.
- **Transfer** means to move a student's academic record and registration from one campus to another within or between brands of The Institute or to change the mode of delivery of the programme being studied.
- **The Institute** means The Independent Institute of Education (Pty) Ltd.
- **We, our or us** refers to The Institute or The IIE's Varsity College, or both, depending on the circumstances.
- **You, your or yours** refers to everyone who is party to this contract (including the student) together and individually depending on the circumstances.

### 9.2. Financial:

- 9.2.1. **Each person** accepting this contract or submitting an online contract promises and agrees that they are **jointly and severally liable** to pay the contract amount to The Institute in full on these terms. This means that you are legally responsible together and individually for paying the contract amount.
- 9.2.2. Each person accepting this contract is liable for the contract amount including under any circumstances in which a signed undertaking by a third party such as a company or any other sponsor has been provided in the required format but not honoured by such a third party.
- 9.2.3. If we do not receive the full contract amount for the upfront payment (Method A) by the due date, we may change the payment method and you must pay based on the new payment method we will give you.
- 9.2.4. The contract amount **must still be paid in full** irrespective of student attendance at any class or engagement with any academic activity or online content. It will not be adjusted, reduced or refunded.
- 9.2.5. You must complete a "request to transfer" application in the required format (available from the campus or programme administrator) and submit to the person authorised by The Institute if the student wants to be transferred to another campus of The Institute or to change the mode of delivery for instance from distance to contact or full-time to part-time. The student can only be registered at the other campus or in the other mode if their account is up to date at the original campus or in the other mode.
- 9.2.6. The contract amount may change as a result of any change to campus or mode of delivery or programme and the student will be liable for the contract amount for the new campus, mode of delivery or programme from the point at which the transfer is finalised. An administrative fee may be charged to effect the transfer.
- 9.2.7. You must follow the stipulated process if the student wants to make any changes to their registration for any programme or part of any programme.
- 9.2.8. We may cancel this contract and refund you any part of the contract amount already paid, excluding any registration or application fee, and you do not have to pay the rest. We may do this if:
- (a) the student does not meet the entrance requirements, proof of which will be required;
  - (b) too few students are enrolled to justify running the programme; or
  - (c) a conditionally registered student has taken all reasonable steps to comply with the conditions, but has still not met them by the specified date.
- 9.2.9. Any refund in terms of 9.2.8 will **exclude** an amount for any programme already commenced where the student has already logged on to the relevant learning system attended and / or paid as a registration or application fee and / or any academic material already supplied.
- 9.2.10. This contract is **cancelled** if we or any external provider **expels** the student following the proper disciplinary process. **We will not refund** any fees, and **you remain responsible** for paying the balance of the contract amount in the relevant academic year.
- 9.2.11. **We will not adjust or refund fees** if a student is suspended from attending or participating in any programme for any reason, but is not expelled following the disciplinary process (where relevant). You **must still pay** the full contract amount.
- 9.2.12. The due dates for payment of fees is as stipulated on the fee schedule annually or on acceptance of this contract for the academic year.
- 9.2.13. When this contract ends the terms which protect our rights will still be effective.
- 9.2.14. You must send and we should receive a signed letter to the person authorised by The Institute if you intend to cancel your registration in terms of this contract. The Institute may retain the following amounts as a **reasonable cancellation fee** to cover its administrative and other costs:

If you cancel:	The amount below must be paid and will not be refunded:
Before the stipulated start date of the programme	15% of payment in terms of Method A, (upfront payment in full) irrespective of the payment arrangements you have made, plus the full cost of any academic material already supplied;
Up to the point at which 20% of the period of the programme has expired	50% of the contract amount, plus the full cost of any academic material already supplied;
From after the point at which 20% of the period of the programme has expired	100% of the contract amount, plus the full cost of any academic material already supplied.

- 9.2.15. If the payment of any contract amount is late, we may **exclude the student** from campus, any programme and graduation and **keep back any results** until the amount has been paid, without prejudice to our other rights. The student must still complete and submit any assignments and assessments set during this time. You must **still pay the full contract amount** even if we exclude the student or hold back results.
- 9.2.16. **You remain responsible for any expenses** we have to pay **if you breach this contract**. Our expenses may include **legal fees**, tracing and collection costs.
- 9.2.17. If any payment is more than 30 calendar days late, **you must immediately pay the entire unpaid balance of the contract amount**. We will charge **interest** on the outstanding amount at the **highest rate** allowed under the National Credit Act, 34 of 2005 as amended from time to time.
- 9.2.18. An account statement or a letter signed by an authorised representative of The Institute stating the amount you owe at any time is good enough provisional (prima facie) proof of your debt for all purposes.
- 9.2.19. You must write to the person authorised by The Institute as soon as you change address or other contact details.

Account Payer Signatory: \_\_\_\_\_

Date: \_\_\_\_\_

### 9.3. Security Obligations:

- 9.3.1. You will not disclose any personal details and / or access details in relation to your applicant ID which has been issued to you or your online registration to any unauthorised third party or record such details in any way that may result in them becoming known to a third party. If you do not keep your personal details / access details safe, you give up any claim you may have against us for any loss or damage you may suffer because you have not kept them safe.
- 9.3.2. After your access details / applicant ID have been entered, we will assume that any activity in relation to your online registration is yours and any instruction is genuine. Even if someone else uses your access details, we may carry out an instruction as if you authorised it.
- 9.3.3. We confirm that we have reasonable security safeguards in place to protect your access details and other personal or confidential information provided by you via the online registration process. However, you accept that, while we will take all reasonable steps to prevent security breaches in respect of online registrations, any information sent over an unsecured link or communication system is susceptible to unlawful monitoring, interception or access by a third party, for which we will not be responsible.

### 9.4. Important Indemnity:

- 9.4.1. We and our agents will accept responsibility for any loss or damage suffered by the student only if such damage or loss is caused by us or our agents on purpose or by gross negligence.
- 9.4.2. **You indemnify (cover) us** against any claim, loss, damage, injury or death that results from any negligence or deliberate act or omission (failure to act) by the student, on or off campus.
- 9.4.3. **The student takes part in all activities at own risk**, and you:
- (a) **give permission** for the student to take part in The IIE's Varsity College's activities on or off campus, including games, sport, cultural, educational or social activities, tours, outings or any similar activity;
  - (b) understand that the activities carry **some risk of injury** and are not necessarily supported by us or subject to our supervision or control;
  - (c) **indemnify us** (including our associated companies, employees, subcontractors and representatives) **against any claim** linked to any loss, damage or injury to the student or their property in the course of these activities, unless caused by our gross negligence; and

